



**North East Locality Engagement Forum
Thursday 18th April 10am till 12noon 2024
Templeton Business Centre**

Present

Morag Skinner, Flo Collins, Agnes Brisbane, , Billy Kilpatrick, Tam Hewitt PCUK, John Ferguson, Frances Graham, Jim Skinner.
Jackie Kerr Assistant Chief Officer Adult Services
Tony Devine Community Development & Engagement HSCP.

Apologies

Ruth Matheson, Janette Whitelaw, Susan Middleton, Mary Macpherson.
Jacqueline Murphy, Bolanie Adebanye Ogiagbe MHF.

Item (1) Minute of Locality Engagement Forum meeting held on 21st March 2024 moved by Morag Skinner seconded by John Ferguson

Item (2) Proposed review of access to social care support Jackie Kerr, Assistant Chief Officer, Adult Services

Jackie began her presentation by providing the background as to why there was a need to review access to social care support
Glasgow City Integration Joint Board (IJB) faces the same financial challenges that the public sector across Scotland face The Health Social Care Partnership (HSCP) is working under extreme pressure, with a requirement to deliver a 15.3 million budget savings at a time when there has been a 20% increase in the cost of providing Adult Support Protection. This requires the organisation to fundamentally reset service delivery to a level which is sustainable both in terms of meeting the demands of the population of Glasgow City but also be sustainable within the current financial situation.

IJB Board meeting in March agreed to carry out a review of access to social work support that would have its main component restricting eligibility criteria to critical need only. For those that do not meet these criteria there will be active signposting to other potential sources of support in the community, including carer support options.





Those meeting the eligibility criteria will be subject to assessment and support planning that focuses on their abilities rather than their deficits, which is purposeful, proportionate, and time-limited where appropriate. The emphasis will be on reablement, strengths-based and trauma informed interventions that minimise the need for ongoing social work support and maximise the individual's independence.

The meeting opened up to allow questions.

Question concerns expressed about the services being based on one assessment the severity of some health conditions vary from day to day.

Answer The level of support will not be solely based on one assessment it will take in a number of factors such as case history, treatment plans.

Question Do all referrals come through your G.P.

Answer No referrals come from a variety of routes, Multi-disciplinary teams, social work, and recovery practitioners most referrals actually come from the Police.

Question concerns that third sector will be asked to pick up responsibility for services when they are experiencing their own financial pressures.

Answer Jackie accepted that these were legitimate concerns given the Third sector was also facing financial pressures on their budgets. However review will look at the allocation of funding when providers were being asked to provide more support to service users for example redirecting funding through community hubs.

Question Do you expect a backlash.

Answer The review will be a transparent with service users being kept informed and involved throughout each stage of the process.





Jackie said that the review was not solely driven by the need to make savings it was also an opportunity to reflect on current service provision and develop new partnerships and improved ways of working. Jackie felt that the voluntary sector model provided a flexible and very personally tailored service to many service users and well placed to take advantage of new ways of working the review was keen to develop. The HSCP currently invest over 125 million in social care community support delivered by a well trained committed workforce.

Jackie concluded the session by emphasising that social care services focussed their efforts on ensuring the most vulnerable and high risk patients and service users could continue to quickly access services, including those with urgent clinical and care needs.

LEF Members thanked Jackie for a very comprehensive presentation and asked to be kept informed about the progress of the review and any future developments of the service.

Item (3) Hearing Loss? Hugh Donaghy, Development Officer with RNID information new northeast based service for the hard of hearing.

Unfortunately Hugh Donaghy was not able to attend given the level of interest in this topic it was agreed to invite Hugh to a future LEF meeting.

Item (4) Parkhead Hub

As the Hub is nearing completion LEF members asked for a summary recording the community engagement and participation throughout the planning and development of the Hub project.

Item (5) Future Locality Engagement Forum EF meeting dates

Thursday 30th May Time 10am till 12noon Templeton Business Centre

Thursday 27th June Time 10am till 12noon Templeton Business Centre

If you require any more information, please contact
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